

Legal Assist

Connecting employees with participating attorneys and self-help legal resources

Employees can face legal issues that are often stressful and time consuming. These issues can distract them from their work or even cause them to take time off. Legal Assist connects employees with participating attorneys who can address a wide range of legal issues.

Practical and convenient service

- Connects employees with participating attorneys in their area to provide telephonic advice and/or local, in-person consultations
- Includes a free 30 minute consultation if an in-person legal consultation is needed
- Includes access to telephonic or in-person mediation support for resolution of family or consumer issues.
- Includes 25% discount on hourly attorney and mediation fees when additional services are requested

Flexible options benefit employees and employers

- Gives employees resources to help address legal situations efficiently, which reduces time spent away from work
- Empowers employees to focus on job responsibilities
- Designed to improve employee effectiveness by reducing stress and improving morale

Online tools available

Clients who have the NEAP member website have free access to Legal Assist online tools. These online legal resources provide 24/7 access to self-help legal resources and tools including:

- Online Will—Tool to create basic, legally valid wills
- Legal Forms—Do-it-yourself legal forms
- Legal Assist Library—Hundreds of articles and Q&A responses on a wide variety of family and consumer legal topics

The Support in Action story is based on a real-life situation, but details have been changed or omitted to protect the anonymity of the individual receiving support.



SUPPORT IN ACTION

A woman called in for support finding an attorney after falling on a sheet of ice outside of a grocery store. She felt the store's insurance company was downplaying the severity of her injury and felt an attorney could be helpful. The Legal Assist consultant was able to connect the woman with an attorney fewer than 20 miles away.

**NEAP is not a law firm or lawyer referral service and does not provide legal advice, but can connect individuals with a participating lawyer in their area who can provide assistance. Participating attorneys are not employees of NEAP, but private attorney with their own private law firm practices.*

***The information provided on the member websites not legal advice, does not constitute a lawyer referral service, and no attorney-client or confidential relationship is or should be formed by use of the site.*

Access Service

Call 866-212-6096

www.neelyeap.com

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